

PERSPECTIVES IN CLINICAL GASTROENTEROLOGY AND HEPATOLOGY

Psychological Treatments in Functional Gastrointestinal Disorders: A Primer for the Gastroenterologist

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This article has an accompanying continuing medical education activity on page e23. Learning Objective—At the end of this activity, the successful learner will be able to differentiate between common forms of psychological treatments and identify which of them are most likely to be useful for specific functional gastrointestinal disorders.

The functional gastrointestinal disorders (FGIDs) often show inadequate response to usual medical care. Psychological treatments can help improve functional gastrointestinal disorder patient outcomes, and such treatment should be considered for patients who have moderate or severe symptoms after 3–6 months of medical care and those whose symptoms are clearly exacerbated by stress or emotional symptoms. Effective psychological treatments, which are based on multiple randomized controlled trials, include cognitive behavioral therapy and hypnosis for irritable bowel syndrome and pediatric functional abdominal pain, cognitive behavioral therapy for functional chest pain, and biofeedback for dyssynergic constipation in adults. Successful referral by the gastroenterologist for psychological treatment is facilitated by educating the patient about the rationale for such treatment, reassurance about the diagnosis and continuation of medical care, firm doctor-patient therapeutic alliance, and identification of and communication with an appropriate psychological services provider.

Keywords: Psychological Treatment; Cognitive Behavioral Therapy (CBT); Hypnosis; Biofeedback; Relaxation Training.

The functional gastrointestinal disorders (FGIDs) are a group of more than 20 chronic medical conditions of the gastrointestinal tract that constitute a large proportion of the presenting problems seen in clinical gastroenterology and are hard to treat effectively. For example, in a survey of 1658 patients with FGIDs in a health maintenance organization in Seattle,¹ the proportion of patients who reported that their bowel symptoms were at least somewhat better after 6 months of usual medical management was only 49% for irritable bowel syndrome (IBS), 63% for functional diarrhea, and 56% for functional constipation and functional abdominal pain. There is a clear need for supplemental interventions that can help reduce the morbidity, life impairment, and chronically high healthcare usage of the many FGID patients who remain highly symptomatic in spite of all that usual medical care approaches can offer.

Psychological treatments have shown the best overall promise for that purpose to date and are gradually becoming widely accepted and recommended options for FGIDs. For example, psychological treatments are given a “strong recommendation” rating for improving global IBS morbidity in the current evidence-based position statement of the American College of Gastroenterology.² Similarly, the American Gastroenterological Association technical review on IBS recommends psychological treatment for moderate and severe patients, those with inadequate response to standard medical care, and patients in whom psychosocial factors clearly exacerbate symptoms.³

The rationale for using psychological interventions for FGIDs can be summarized as follows:

1. Stressful life events trigger exacerbations of symptoms in many patients,⁴ and traumatic life events such as sexual or physical abuse⁵ are associated with an increased prevalence of IBS and other FGIDs.
2. Comorbid psychiatric disorders such as generalized anxiety disorder and major depression are highly prevalent in FGID patients (for example, found in 50%–94% of clinical samples of IBS patients⁶), and anxiety and depression have been identified as associated with poorer outcomes for FGID patients.^{7–9}
3. The brain exerts a powerful influence over gastrointestinal pain perception, motility, and secretion. In functional dyspepsia, anxiety is correlated with lowered threshold for gastric discomfort/pain and reduced gastric accommodation,¹⁰ and depression is associated with increased postprandial distress, nausea, and vomiting.¹¹ In IBS patients, stress lowers visceral pain thresholds and stimulates colonic and ileal motility.^{4,12}

Abbreviations used in this paper: CBT, cognitive behavioral therapy; FGIDs, functional gastrointestinal disorders; IBS, irritable bowel syndrome; RCTs, randomized controlled trials.

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4. Psychological treatments work. A large number of randomized controlled trials (RCTs) show that short courses of certain psychological interventions can markedly improve the symptoms of several FGIDs, while simultaneously enhancing emotional well-being and quality of life and sometimes reducing healthcare needs as well.

The dilemma of the clinical gastroenterologist is that he or she may be convinced that psychological treatment could help FGID patients but may not know which of the many forms of such therapies is suitable for a given disorder or how to go about making the referral. The aims of this article are to make this process easier by (1) identifying and describing the forms of psychological treatment that show evidence of effectiveness in FGIDs, (2) summarizing the empirical evidence for their effectiveness, (3) explaining how to find a suitable local provider, (4) characterizing which FGID patients should be considered for referral, and (5) describing how to make an effective referral.

Empirically Tested Psychological Treatments for Functional Gastrointestinal Disorders

A number of different psychological therapies have been tested for FGIDs in the past 30 years. However, only 5 modes of treatment have been assessed in multiple RCTs. That is a necessary standard of evidence for any firm conclusions to be made about the value of interventions for FGIDs for multiple reasons. Without randomization, selection bias is likely to confound treatment outcomes; placebo rates are often high for psychological interventions, so placebo control or credible active treatments are necessary for outcome comparisons; and psychological treatments are generally carried out within the context of continued medical care, so observed therapeutic responses cannot be conclusively attributed to psychological treatment without control groups.

Although numerous systematic reviews have been published in the past on psychological treatments for various FGIDs, these are outdated. Some of the most important and strongest trials have appeared in the literature only after key reviews were published. We therefore searched the research literature via MEDLINE (1965–2012) for all RCTs on psychological treatments for FGIDs (by using terms for various common psychological treatments and the individual FGIDs) and reviewed articles cited in past systematic reviews as well as the reference sections of the articles found in our online search. Five psychological therapies—cognitive behavioral therapy (CBT), hypnosis, psychodynamic interpersonal therapy, relaxation training, and biofeedback—have been tested in multiple RCTs (Supplementary Tables 1–5), and our review will be limited to those 5 therapies. Because gastroenterologists may not have detailed knowledge of the nature of those therapies, we will describe each of them and then summarize the evidence for their value in FGID treatment. We will exclude from this overview several studies that combined multiple different psychological treatments, sometimes as many as 4 or more different interventions applied simultaneously, because this makes it impossible to judge the value of a particular therapy approach.

Cognitive Behavioral Therapy

This is a structured form of psychotherapy that is usually conducted individually but can be administered in

group format. The treatment usually consists of a course of 6–12 sessions that focus on the present situations in which symptoms occur rather than the patient's history. CBT is based on the theory that maladaptive thoughts are the causes of psychological symptoms such as anxiety and depression, which in turn cause or exacerbate physical symptoms. An example would be a patient who believes that eating in a public place will always cause them to have diarrhea and other embarrassing symptoms (a catastrophizing maladaptive thought), which might lead the patient to both avoid social interactions (self-defeating behavior) and to become anxious when dining in a restaurant. The anxiety and autonomic arousal caused by this maladaptive thought may actually trigger diarrhea. The therapist aims to help the patient recognize maladaptive thoughts and self-defeating behavior patterns that are adversely affecting life functioning, symptom experience, and mental well-being. Therapy tasks commonly include increasing awareness of the association between stressors, thoughts, and symptoms; examining and correcting irrational beliefs; countering automatic negative thoughts; observing and problem-solving factors that exacerbate symptoms; and identifying and adopting alternative, more effective coping strategies to handle challenging life situations and deal with gastrointestinal symptoms. In between therapy visits, patients are typically asked to complete homework assignments related to the treatment tasks. It should be noted that the relative emphasis on individual treatment components varies a lot. Some interventions that fall under the general umbrella of CBT are mostly or exclusively either cognitive or behavioral in nature (ie, they either focus on changing thought patterns or on learning and practicing healthy behavior patterns).

CBT has been studied more than any other form of psychological intervention for FGIDs in RCTs. Thirty RCTs have been published (Supplementary Table 1) comparing CBT with other interventions. The majority of these trials (18 studies) were conducted on adults with IBS. Outcomes for CBT treatment were compared with control groups receiving usual medical care or on waiting lists for the treatment, antidepressant or antispasmodic medication, placebo or active psychological interventions such as supportive therapy, education, or stress management/stress reduction treatment. This substantial body of empirical studies shows that CBT is an effective therapy for improving IBS. In all but 3 trials, the CBT arms showed superior outcomes. In the positive trials, gastrointestinal symptoms were almost uniformly found to be significantly reduced after treatment, sometimes substantially more than in comparison groups. For example, Payne and Blanchard¹³ randomized 34 patients to 8 weeks of cognitive therapy, a self-help support group (which controlled for “placebo” or expectancy effects), or a waiting list group. Cognitive therapy patients showed an average of 67% reduction in the composite bowel symptom score after treatment, compared with 31% reduction in the support group and only 10% in the waiting list subjects. Improvement was fully maintained at 3-month follow-up. Although most studies have not included follow-up longer than 3 months after treatment, there is evidence that therapeutic benefit of CBT for IBS can last 8 months to 2 years after treatment termination.^{14–16} In addition to gastrointestinal symptom improvement, quality of life and emotional well-being are often documented to improve significantly from such treatment as well.

CBT has also proved to be a reliably effective therapy for the treatment of functional chest pain and recurrent abdominal pain in children (Supplementary Table 1), both of which are conditions for which no good pharmacologic therapy exists.

Five RCTs on noncardiac chest pain all found superior outcomes for patients assigned to CBT compared with control groups, with 4 of them showing the treatment to be effective in reducing the pain problem^{17–20} and the fifth (which used the shortest course of treatment, only 3 sessions) finding only an effect on quality of life.²¹ Especially noteworthy is the study by Spinhoven and et al,²⁰ who assigned 69 patients to CBT, paroxetine, or usual medical care. The CBT patients had a greater reduction in pain than both the medication and usual care groups, and only the CBT group showed reduction in heart-focused anxiety after treatment (even though paroxetine is often used to treat anxiety problems).

Six RCTs have tested CBT for recurrent abdominal pain in children. In such treatment, parents and children are commonly treated together. Again, all the trials have found CBT to lead to better outcomes (diminished pain), with CBT generally leading to longer-term pain reduction and higher rates of elimination of pain compared with control groups.

A noteworthy recent development in the field of CBT for FGIDs is testing of mostly or entirely self-administered CBT, with minimal involvement of clinicians or staff. The Internet, printed manuals, or personal digital assistants serve as the principal mode of therapy delivery, and this addresses the important limitation of lack of CBT therapists in many geographic areas. Seven such randomized trials (identified with an asterisk in Supplementary Table 1) have been reported so far, mostly in IBS treatment. All of them show that this method of delivering CBT leads to superior outcomes compared with the control conditions. Moreover, the largest RCT ever conducted on psychological treatment for FGID, a multicenter National Institutes of Health–funded trial with estimated enrollment of 480 IBS subjects,²² is currently evaluating the potential of self-administered CBT further. Even though such cost-effective therapy is not yet generally available, the consistently positive findings to date suggest that a very inexpensive and easily accessible form of effective CBT may be on the horizon for IBS and perhaps other FGIDs.

Hypnosis Treatment

Clinical hypnosis is a verbal intervention that uses a special mental state of enhanced receptivity to suggestion to facilitate therapeutic psychological and physiological changes. Treatment sessions, which are generally conducted one-on-one, begin with an induction of the hypnotic state. This is accomplished in various ways that generally involve relaxation, narrowing and intensification of the focus of attention (for example, by means of eye fixation), and the patients' gradual release of deliberate control of their mental activity. Once the hypnotic state has been achieved, deepening of the altered state generally follows with the aid of counting, physical relaxation, and guided mental dissociation from the here-and-now. The hypnoterapist then conducts the clinical intervention, which is composed of targeted verbal suggestions and therapeutic imagery to encourage improvement in symptoms. In the treatment of FGIDs, imagery and suggestions commonly aim at regulating smooth muscle activity, reducing the impact of stress on gastrointestinal symptoms, reducing gut pain perception and

attention to symptoms, and increasing the patient's sense of control over symptoms. Examples of imagery used in IBS hypnosis treatment are a mental image of the intestinal wall being coated with a strong protective coating that makes it immune to irritation or pain, or imagining the bowel as a river and the patient mentally slowing or speeding the flow of the river to counter diarrhea or constipation. Similar to CBT, hypnosis treatment for FGIDs usually consists of a course of 6–12 therapy sessions, and patients are commonly asked to practice hypnosis at home in between visits with the aid of audio recordings.

Hypnosis treatment has been tested for FGIDs in 11 published RCTs to date (Supplementary Table 2). Control groups have included supportive talk therapy, placebo pills, waiting lists, multicomponent (nonhypnotic) audio recordings, and usual medical care. Seven of these trials were on IBS in adults, and all except one of those RCTs found hypnosis to result in significantly greater improvement in gastrointestinal symptoms than seen in the comparison groups. Emotional symptoms and quality of life also improved significantly in studies where these parameters were measured. Improvement from hypnosis treatment generally lasts a long time. Two of the RCTs reported therapeutic gains in treatment responders to be fully maintained at 10²³ and 18²⁴ months after treatment, respectively. Separately, one of the investigative teams published a large case series of 204 consecutive IBS patients whose symptoms were reassessed annually for years after hypnotherapy, and they reported that 81% of patients fully maintained their treatment gains for at least 5 years.²⁵ Overall, the data strongly indicate that hypnosis treatment is an effective intervention for IBS.

Two controlled studies have investigated the impact of hypnosis treatment on pediatric abdominal pain, both with impressive results. Vlieger et al²⁶ in the Netherlands randomly assigned 53 children with functional abdominal pain to 6 sessions of either hypnotherapy or supportive therapy. The pain improved far more in the hypnosis group, and at 1-year follow-up, 85% of the hypnosis subjects and 25% of controls were treatment responders. At 5-year follow-up, the pain of a significantly higher proportion of the hypnosis subjects than of controls was in remission (68% vs 20%).²⁷ In the second study, which was conducted in the United States by our research team,²⁸ children were randomized to either guided imagery treatment (a variant of hypnosis that used hypnotic suggestions and vivid imagery without formal hypnotic induction) or usual medical care. The hypnosis intervention was self-administered by the children at home via audio recordings. At the end of treatment, pain was reduced by half or more compared with pretreatment assessment in 73.3% of the hypnosis group vs only 26.6% of the usual medical care group. Although it is desirable for more studies to be conducted on this application of hypnosis, these 2 trials indicate that hypnosis is a good option for reducing pediatric abdominal pain.

Finally, 2 initial randomized placebo-controlled investigations have found hypnosis treatment to lead to dramatically greater immediate and long-term improvement in the symptoms of noncardiac chest pain^{29,30} and functional dyspepsia³¹ compared with supportive talk therapy, placebo pills, and in the functional dyspepsia trial, compared with ranitidine as well. These FGIDs therefore appear to be promising new targets for hypnosis intervention, but further empirical work is needed to evaluate those applications of this therapy.

Relaxation Training

This category of psychological treatment describes a heterogeneous group of interventions that principally aim to reduce sympathetic nervous system arousal and lessen physiological stress reactivity. Relaxation training is often included as a component of other interventions (such as CBT) and has also been used as control treatment for other psychological treatment. However, we identified 7 randomized studies where such treatment was tested as a monotherapy for FGIDs, all of them in IBS (Supplementary Table 3). One sizable trial by Boyce et al³² compared outcomes for relaxation training with those of cognitive therapy and standard medical care and found no outcome differences between the treatment arms. In contrast, the other 6 RCTs all found some significant benefits of relaxation training not seen in the comparison groups. Therefore, it seems that interventions that aim at reducing autonomic arousal and stress reactivity are helpful in IBS. As few as 5 sessions are needed.³³ However, the treatment methods tested in this group of studies have been so varied that they could be considered different forms of treatment. Only progressive relaxation has been tested in more than one of the positive trials. This is a form of physiological relaxation achieved by systematically alternating tensing and relaxing muscles in different muscle groups of the body and noticing the contrast between the feeling of tension and relaxation. Over time, patients learn in this way to more effectively release muscle tension and relax their body more thoroughly.

Psychodynamic Therapy

Psychodynamic therapy and interpersonal therapy (a less common variant of psychodynamic therapy focused on interpersonal relationships) are insight-oriented therapies that aim at reducing symptoms through gaining an understanding of unconscious processes that may be responsible for those symptoms. Both psychodynamic therapy and interpersonal therapy were reported to improve IBS symptoms in early RCTs (Supplementary Table 4), but the largest and most rigorous RCT of interpersonal therapy for IBS by Creed et al³⁴ failed to show any advantage over standard medical care. On the basis of this mixed experience and the lack of therapists offering interpersonal therapy, the only type of psychodynamic therapy tested in multiple RCTs for FGIDs, psychodynamic treatment is not considered a generally useful option for FGID patients.

Biofeedback

Biofeedback is a form of behavioral training that uses continuous visual or auditory feedback from recordings of specific physiological activity to enable patients to learn to voluntarily control those body functions. For example, in a patient who is constipated because she paradoxically contracts her pelvic floor muscles when having a bowel movement, the electromyographic activity of her pelvic floor muscles might be shown as a dynamic graph on a computer screen, while she simulates defecation to help teach her how to relax the pelvic floor muscles instead of contracting them. The therapist would provide verbal instructions and encouragement during her attempts to relax the muscles. In a patient with fecal incontinence, on the other hand, biofeedback might be used to teach patients how to more effectively contract an external anal

sphincter that is very weak because of an obstetrical injury or other causes; in this case, biofeedback would be used to teach the patients an appropriate pelvic floor muscle exercise to practice at home to gradually increase the strength of the muscle. Biofeedback can also be used for sensory training (ie, to improve the patient's ability to detect and respond appropriately to physiological sensations such as stool or gas suddenly filling up the rectum). This type of training would be used in a patient who is unable to recognize when it is necessary to contract the pelvic floor muscles to prevent leaking gas or liquid stool because of a nerve injury. Usually 4–6 training sessions spaced 1–2 weeks apart are used whether the indication is constipation or fecal incontinence.

Pelvic floor biofeedback as described above is distinctly different from the other forms of psychological treatment for FGIDs discussed above because it is not used to cause changes in thoughts or feelings; rather, it is used to help patients learn to overcome specific physiological deficits directly. A different type of biofeedback is sometimes used to teach patients how to relax all the muscles of their body or to reduce autonomic arousal to counteract stress, but those techniques are very different and are rarely used to treat gastrointestinal disorders.

Biofeedback has been tested in randomized studies (Supplementary Table 5) almost exclusively as a therapy for functional constipation (16 RCTs) and fecal incontinence (9 RCTs). Comparison conditions have varied, including medical management, sham or non-anorectal biofeedback, balloon defecation training, polyethylene glycol, behavioral modification, diazepam, placebo, Botox, and surgery. Six of 9 RCTs in constipated adults found biofeedback patients to have significantly better outcomes than control patients (Supplementary Table 5). Of the 3 negative studies, one was methodologically flawed because it did not limit enrollment to patients with evidence of pelvic floor dyssynergia³⁵; it is now evident that biofeedback does not work for constipation unless patients have dyssynergic defecation.³⁶ The other 2 negative trials came from a single group of researchers in Egypt^{37,38} who found biofeedback to be less effective compared with Botox injection and, in one of the studies, compared with puborectalis surgery as well. In short, it seems that biofeedback is effective in adults with dyssynergic functional constipation, although it may possibly not be as effective as Botox injection or surgery. The largest and methodologically strongest trials all show a clinically significant improvement in constipation that is substantially greater in patients treated with biofeedback than in control patients (70%–86% vs 22%–48%),^{39–41} and therapeutic gains are well maintained for at least 1 year after treatment.

In contrast to the predominantly positive studies in adults, only 2 of 7 published controlled trials testing biofeedback for constipation in children found an advantage for biofeedback compared with the control conditions. This unfavorable outcome picture may be due in part to 2 of the trials not limiting testing to dyssynergic patients. It has also been suggested that children may lack the ability to concentrate on the biofeedback task for sustained periods of training.⁴² In any case, on the basis of the available evidence, biofeedback cannot be recommended for treating constipation in children.

Biofeedback has been advocated for the treatment of fecal incontinence since the first case series was described in 1974.⁴³ However, as shown in Supplementary Table 5, only 3 of 9 RCTs showed superior outcomes of biofeedback treatment compared

with control conditions. Both of the 2 trials of biofeedback for encopresis in children yielded negative results.^{44,45} The 3 studies in adults that compared biofeedback with conservative management that combined pelvic floor exercises with education⁴⁶⁻⁴⁸ likewise found no advantage for biofeedback, which suggests that biofeedback may not generally help fecal incontinence patients more than those more widely available interventions for fecal incontinence. Much better results were found for biofeedback in adults in a study by Heymen et al,⁴⁹ who only enrolled nonresponders to a run-in education and medical management intervention in a randomized trial of either biofeedback or pelvic floor exercises alone. Biofeedback showed clear superiority under these circumstances (77% of patients reported adequate relief vs 48% in the pelvic floor exercise group), and improvements were well maintained for up to 12 months. These findings suggest that biofeedback is likely to be useful for improving outcomes for adult fecal incontinence patients who have not had satisfactory response to conservative management.

Biofeedback has also been tested for anorectal pain and functional dyspepsia in single RCTs. In a large trial of 157 individuals with chronic idiopathic anorectal pain,⁵⁰ biofeedback resulted in much higher rates of pain relief (87%) than were seen for electrogalvanic stimulation (45%) and levator muscle massage (22%) conditions, and treatment benefits were maintained at 1-year follow-up. Thus, biofeedback holds strong promise for the future as a possible advancement in the management of this difficult-to-treat problem. The only trial of biofeedback for functional dyspepsia⁵¹ did not report the effect of this treatment on dyspepsia symptoms (but reported biofeedback to result in greater drinking capacity and quality of life improvement compared with no treatment) and therefore provided little direct information about the potential value of this therapy for improving the clinical symptoms of dyspepsia.

As this summary of these 5 psychological treatments illustrates, a vast amount of published RCT data support the value of psychological therapies as interventions for FGIDs. It should be acknowledged that many of the trials in this domain have methodological shortcomings. The great majority of them have been small; many have used waiting lists or mere symptom monitoring as control groups, both of which are likely to produce negative expectation of improvement that may exaggerate outcome contrast with the active treatment. Therapies are sometimes poorly described, making it hard to know exactly what therapy was tested or how to replicate it. Results have also been measured in numerous different ways that make it hard to compare outcomes across trials. Nonetheless, the preponderance of evidence, buttressed by some methodologically strong trials for each psychological modality tested, makes a strong case for psychological treatment as adjunctive therapy options to consider for FGID patients.

Which Patients Should Receive Psychological Treatment?

Psychological treatment is neither necessary nor reasonable for most FGID patients. A substantial proportion, especially those with relatively mild symptoms, gain sufficient symptom relief from the usual medical care provided in gastroenterology and primary care practices. The extra healthcare costs and substantial time and effort that psychological interventions require may not be warranted for those individuals.

However, in our opinion psychological treatment should generally be considered for 2 types of patients: (1) patients who continue to have moderate or severe symptoms after 3–6 months of medical management and (2) patients whose case presentation suggests that stress or emotional symptoms are likely to be exacerbating gastrointestinal symptoms or impairing coping with illness.

Not all patients within these 2 categories are equally well suited for referral. Individuals who do not recognize or are unwilling to accept that stress or psychological symptoms influence the severity of their gastrointestinal symptoms will not be likely to follow through with such treatment. Patients with disabling psychiatric symptoms or thought disorder may have difficulty complying with a psychological treatment regimen for FGIDs and could require treatment with psychotropic medications prescribed by a psychiatrist. Patients who are very unmotivated to assume an active role in managing their own health condition may also do poorly with psychological treatment, which requires considerable effort and work during a number of sessions with a therapist.

Choosing Appropriate Psychological Treatment

What kind of psychological treatment is selected for each patient will be influenced to some degree by local availability of the different psychological services, patient preference, and the clinician's experience with referrals for the problems to be addressed. However, the following general guidelines can be given about the choices that are most likely to yield good results, on the basis of the literature to date.

Psychological Treatment to Improve Gastrointestinal Symptoms

If the goal of the referral is to achieve better improvement in gastrointestinal symptoms than has been possible with medical management, CBT and hypnosis offer excellent chances of improvement in IBS symptoms and pediatric abdominal pain. Relaxation training (especially progressive muscle relaxation) is also a suitable option for IBS treatment. Noncardiac chest pain shows a good response to CBT. For constipation caused by pelvic floor dyssynergia in adults, biofeedback is a good option. However, slow transit constipation without evidence of dyssynergic defecation is unresponsive to this therapy. Functional abdominal pain in children can be treated effectively with family CBT and hypnosis. There is insufficient empirical evidence to recommend particular therapies for other FGIDs, but single sizable and methodologically strong RCTs suggest that biofeedback might be worth consideration for levator ani syndrome (especially if patients have puborectalis tenderness on physical examination)⁵⁰ and hypnosis for functional dyspepsia.³¹

Psychological Treatment for Comorbid Affective Symptoms

If the primary goal of referral is reduction in comorbid emotional symptoms such as anxiety or depression, CBT is generally the best choice, because there is somewhat better evidence than for other forms of psychotherapy that CBT can reliably reduce these affective symptoms in a short course of treatment.^{52,53} CBT is also particularly well suited for helping

patients with maladaptive coping styles such as a tendency to catastrophize or excessive preoccupation with bowel symptoms, which can impair life functioning and quality of life in FGIDs. If life stress or stress-related symptoms are thought to be a key problem and the patient is able to recognize this, relaxation therapies are likely to be well received and effective. If somatization, ie, the psychological tendency to experience a multitude of nonspecific body symptoms, is a prominent problem, hypnosis treatment may be a suitable treatment option because it has more often been shown to reduce nongastrointestinal symptoms in FGIDs than other therapies.^{23,54,55}

How to Best Ensure Effective Referral for Psychological Treatment

Referral of an FGID patient for psychological treatment is often a delicate matter. Patients generally consult a gastroenterologist with the expectation of being investigated and treated for organic disease. They may be unaware of the influences of emotions and the brain on gastrointestinal functioning and may not see psychological treatment as relevant to their gastrointestinal problems. Any suggestion of such treatment is easily misunderstood as indicating that their gut symptoms are a mere psychiatric problem. For good probability of success, psychological referral therefore requires tact, correct timing, good doctor-patient communication, ensuring that the patient clearly understands the rationale for referral, and also considerable effort on the part of the doctor or clinic staff to manage the referral. The following steps can help to ensure high probability of successful referral.

Introduce the Role of Psychological Influences and Psychological Treatment Early With Functional Gastrointestinal Disorders Patients

When a psychological referral is mentioned for the first time after a course of medical treatment has failed to produce satisfactory results, the patient is more likely to interpret this as the physician giving up on finding the cause or treatment for the gastrointestinal symptoms. Conversely, if psychological treatment has been a part of the picture the patient has of management of the disorder from the beginning, it may instead seem like the logical next step in treatment efforts. This early introduction of the brain-gut relationship and psychological treatment in the disorder can be in the form of a brochure given at the end of the first visit, as well as incorporated in education of the patient when the diagnosis is verbally explained.

Reassure the Patient That the Correct Diagnosis Has Been Made

Patients who think that they may have an organic disease and have little confidence in their functional gastrointestinal diagnosis are unlikely to be accepting of referral for psychological therapy, because they are likely to see it as inappropriate and even a reckless distraction from pursuing the “real” cause of their symptoms. Thorough explanation of the disorder and the reasons for confidence in the diagnosis, coupled with reassurance that it is highly unlikely that alternative dangerous medical problems can account for the symptoms, is advisable before referral for psychological treatment is discussed.

Establish a Firm Therapeutic Alliance

If the physician makes clear that he or she is committed to working with the patient to pursue whatever means are possible to achieve the best symptom reduction and quality-of-life enhancement and discusses the different options for this purpose with the patient as a partner in that endeavor, this sets the stage for discussing psychological treatment as a logical part of overall symptom management.

Explain Thoroughly the Rationale for the Psychological Treatment

As emphasized by Drossman et al³ in the American Gastroenterological Association technical review on IBS, explaining to FGID patients the rationale for referral for psychological treatment is crucial. It may be the single most important factor for a referral to work. This explanation should first of all include why psychological treatment is likely to help. For that purpose, explanation of the brain-gut axis and the way the brain down-regulates or amplifies pain perception and gut activity is essential. One should also explain that this control is tuned by both strong emotions and stress, and that psychological treatment can use that same mind-body relationship to neutralize symptoms and the impact of emotions. Because the effects of stress and the gut are apparent to the patient from his or her own experience, examples such as nausea, butterflies in the stomach, or lump in the throat in response to strong emotions can help illustrate this discussion. Second, the fact that numerous studies show that psychological treatments improve outcomes for patients with FGID compared with medical treatment alone should be discussed, especially the evidence for the particular therapy being proposed.

Identify Suitable Local Service Providers

There is great advantage to identifying one or more suitable therapists for referral in the community and learning which therapies they can provide that are appropriate for FGIDs before referral is discussed with the patient. Relying on the patients' initiative to find an appropriate therapist is unlikely to succeed, because their understanding of what is required may be limited. Taking the trouble to find suitable local therapists and learn about their services can pay off handsomely, because a good provider can be used again and again for referrals. If the gastroenterologist already knows what type of psychological treatment will be used and can describe how it works in general terms, this is more credible to the patient and can facilitate follow-through. Appropriate therapists are generally clinicians who are experienced in treating physical health problems, and preferably gastrointestinal disorders, with psychological methods. In general, mental health providers who list health psychology or behavioral medicine as their focus of practice are likely candidates for referral. For finding therapists who provide particular types of psychological services most suitable for FGIDs, consulting online resources for therapist referrals can also be helpful. Useful Web sites for finding therapists in any part of the United States include <http://www.abct.org> and <http://academyofct.org> for CBT, <http://www.asch.net> and <http://www.ibshypnosis.com> for hypnosis, and <http://www.bcia.org> for pelvic floor biofeedback. Physicians practicing in small towns or rural areas may not be able to find providers of these psychological services locally but should consider locating providers in the nearest major urban center, because

patients may be willing to travel some distance for a short course of such specialized treatment.

Communicate With the Psychological Services Provider

Many gastrointestinal patients will not be able to effectively convey the goals of referral for their FGID problem to the psychological services provider. It can therefore be greatly advantageous to provide the patient with a referral letter explaining the rationale and expectations for the referral. The letter should make clear that what is being sought is a brief course of adjunctive therapy, and it should be clearly stated whether the desired principal goal of the referral is to treat affective symptoms or the gastrointestinal symptoms. It can also be very helpful to request a written report back from the therapist if treatment does not seem appropriate or if therapy response is poor, so that other options can be selected instead, and to encourage the provider to telephone about coordinating psychological treatment with ongoing medical treatment.

Place Emphasis on Continuation of Gastrointestinal Care

Emphasizing both to the patient at the time of referral and in the referral letter to the therapist that the gastroenterologist will continue to manage the overall gastrointestinal care of the patient can reassure patients who have anxieties that he or she is not being “dumped” and give the therapist a better understanding of the context for his or her work with the patient. Encouraging the patient to schedule a return gastrointestinal visit at the end of the course of psychological treatment to assess progress and decide on next steps if needed will further reinforce this sense of continuation of care and strengthen the doctor-patient therapeutic alliance.

Psychopharmacologic Treatment as an Alternative to Psychological Treatment

Psychotropic medications, especially antidepressants, have been shown to have utility in the treatment of FGIDs in a number of studies. These medications can sometimes be used to a significant degree to accomplish the 2 main tasks that we have described for FGID psychotherapy in this article: to reduce gastrointestinal symptom intensity and to manage comorbid affective symptoms.⁵⁶ Use of antidepressants has become fairly well established for functional gastrointestinal symptoms, especially in IBS. At least 1 in every 8 IBS patients is offered antidepressant medication.⁵⁷ Ford et al⁵⁸ recently conducted a systematic review of RCTs of both antidepressant medication and psychological therapies in IBS and concluded that the number needed to treat was 4 for both types of intervention. Psychotropic medications may therefore be a suitable alternative to psychological treatment for many patients, and this option has the pronounced advantage of not requiring outside referral. However, psychotropic drugs also have some limitations relative to psychological treatments. The medications that have the best evidence of effectiveness in therapeutic value for FGID symptoms are old-style tricyclic antidepressants that have relatively unfavorable side-effect profiles.⁵⁶ Some of the most common side effects of antidepressants in general are gastrointestinal symptoms such as nausea and constipation, and the safety of these medications in patients with gastrointestinal

disorders is not well known.² Furthermore, psychotropic medications can interact with other drugs the patients are taking. Finally, unlike the effects of psychological treatments, which often last many months or even years beyond the end of treatment, psychotropic medications need to be administered chronically for lasting benefit.

Summary and Conclusions: Advantages and Limitations of Psychological Treatment

As our summary of individual treatments demonstrates, a substantial literature supports the value of psychological treatment for patients with FGIDs. Good improvement is often seen from such treatment in patients who have shown little or no response to usual medical care. These therapies have no adverse side effects and do not cause interactions with pharmacologic treatment, making them well suited as co-therapies with medical care. Apart from improvement in symptoms, these therapies often bring patients positive outcomes including better quality of life, enhanced emotional well-being and life functioning, improved coping with the illness, and lessened healthcare and medication needs. The prospects of such improved well-being and functional outcomes are sufficient benefits to warrant referrals for these therapies for some patients.

There are limitations and challenges to the use of psychological treatments in FGIDs, however. For good success, referrals for such treatment require good therapeutic alliances between doctor and patient, reassurance, and education. It may be hard to find therapists in some areas who are skilled in the particular therapy modalities with best evidence of effectiveness for particular FGIDs. Also, the amount of effort and motivation required of patients to make use of psychological treatments may make them unsuitable for some individuals. Insurance reimbursement for psychological therapies for FGIDs is variable and not available in all insurance plans, so cost may be an obstacle for some patients.

In addition to these limitations that are common to all the treatment modes, the various treatments also have different challenges. The idea of hypnosis treatment may cause wariness in some patients because of the common misconceptions about hypnosis in mass media and the general culture. CBT generally depends heavily on homework assignments and therefore requires diligent and self-motivated patients for the best results. Biofeedback is more invasive than the other forms of psychological treatment, and some patients may be uncomfortable with use of intrarectal sensors. Finally, the research to date has only identified effective psychological treatments for a few of the many FGIDs. Despite all of these limitations, the current state of knowledge clearly indicates that psychological treatment should be considered for the subgroup of FGID patients who do not gain satisfactory symptom relief from usual gastroenterology management and for whom it is likely to significantly improve their clinical outcomes.

Supplementary Material

Note: To access the supplementary material accompanying this article, visit the online version of *Clinical Gastroenterology and Hepatology* at www.cghjournal.org, and at <http://dx.doi.org/10.1016/j.cgh.2012.10.031>.

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Conflicts of interest

The authors disclose no conflicts.

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